

STATE OF SOUTH DAKOTA

Welcome to Wellmark

Presentation by Amber Watts – Senior Account Service Representative



AGENDA



ID card



Register at www.wellmark.com



myWellmark features



Prescription Tools



Questions

WELLMARK ID CARD



South Dakota_

YOUR NAME

SDFW99999990

Group No. 82975 RXBIN 004336

RXPCN ADV RXGRP RX1021 Plan Code 141 WellmarkBlue PPO™

COPAY LEVEL:1-\$0;2-\$30;3-\$60 4-\$500;5-\$2500 ROOSEVELT PLAN





Members: See your benefits document for covered services. Possession of this card does not guarantee eligibility for benefits.

Hospitals or physicians: File claims with your local Blue Cross and Blue Shield Plan.

Wellmark Blue Cross and Blue Shield of South Dakota, an independent licensee of the Blue Cross and Blue Shield Association, provides administrative claims payment services only and does not assume any financial risk or obligation with respect to claims.

www.wellmark.com

Dedicated Care Advocate and Care Team: 1-800-846-9183

For self-service visit myWellmark.com

To locate PPO provider, access BlueCard Web site at www.bcbs.com.

CVS Caremark® Pharmacy Benefits Manager

Printed: 01/20/21

REGISTER

www.wellmark.com

DESKTOP VIEW

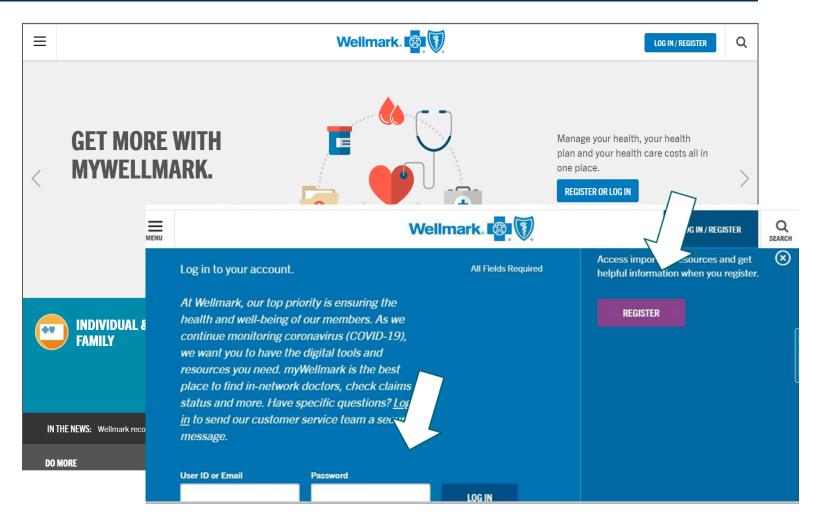




Register or log in at www.wellmark.com

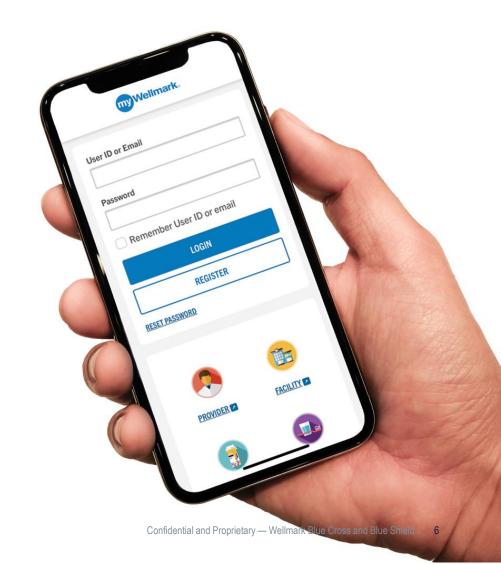


Wellmark ID Number (or Social Security Number) is required for registration



"THERE'S AN APP FOR THAT"

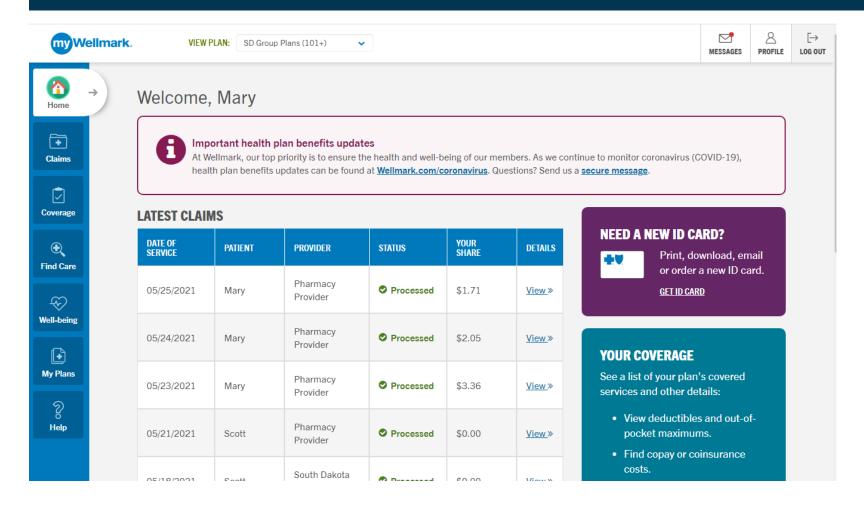
- myWellmark comes complete with a free app
- On-the-go access to track claims, view coverage details and find an in-network doctor or pharmacy
- Cost estimator tools are available (prompt to download CVS App when checking drug costs)
- Easy login with fingerprint and facial recognition technologies
- A digital ID card in case you forget or lose your hard copy



3. MYWELLMARK FEATURES

mywellmark-demo.wellmark.com/

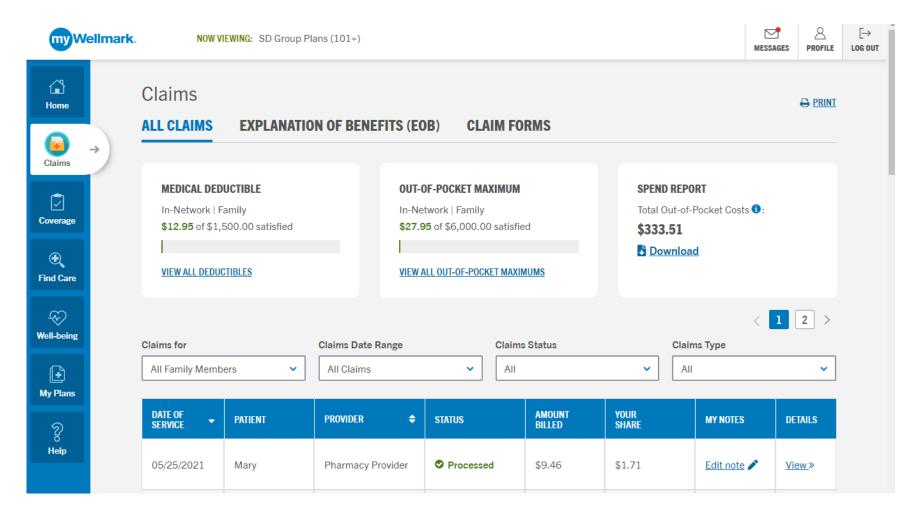
myWELLMARK HOME PAGE



Quick Links to:

- Find a provider
- View benefits
- Compare costs for services
- Review claim information
- Order ID cards

myWELLMARK CLAIMS



- View and sort claims
- Add personal notes
- View EOBs
- Spend report
- Claim forms

myWELLMARK EXPLANATION OF BENEFITS (EOB)



This is your Explanation of Health Care Benefits. This statement shows how we applied your coverage to claim(s) submitted to us. If you have a question, call the customer service number shown at the bottom of this page. This is NOT a Bill.

PATIENT NAME: MEMBER 1 ISSUE DATE: 04/10/17

WELLMARK ID #: 123AD4567

Date of Service	Patient Account Number Health Care Provider	Claim Number Type of Service	Amount Charged	Network Savings	Amount Paid by Health Plan	Deductible	Copayment	Coinsurance	Amount Not Covered	Notes
03/19/2017	11223-11223344	0000000000000								
	Physician Name	Office Medical Care	\$102.00	\$5.00	\$82.00	\$0.00	\$15.00	\$0.00	\$0.00	
		Office Laboratory	\$36.00	\$15.00	\$21.00	\$0.00	\$0.00	\$0.00	\$0.00	
		Office Laboratory	\$30.00	\$20.00	\$10.00	\$0.00	\$0.00	\$0.00	\$0.00	
		Claim Total:	\$168.00	\$40.00	\$113.00	\$0.00	\$15.00	\$0.00	\$0.00	1,2
	You are responsible for \$15.00									

Notes regarding the claim(s) submitted to us:

- 1 Wellmark provides administrative claims payment services only and does not assume any financial risk or obligation with respect to claims. (Z110)
- 2 We have settled this claim directly with your provider. (Z195)

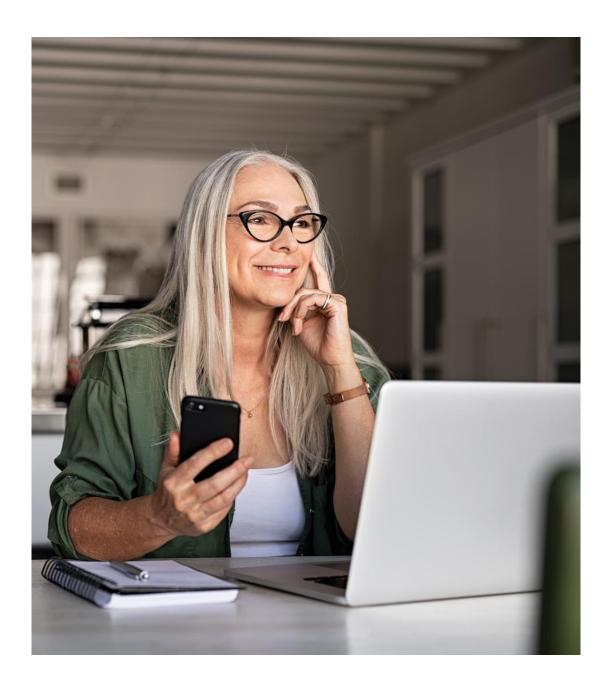
PATIENT NAME: MEMBER 2 ISSUE DATE: 04/10/17

WELLMARK ID #: 123AD4567

Date of Service	Patient Account Number Health Care Provider	Claim Number Type of Service	Amount Charged	Network Savings	Amount Paid by Health Plan	Deductible	Copayment	Coinsurance	Amount Not Covered	Notes
03/19/2017	11223-11223344	0000000000000								
	Physician Name	Office Medical Care	\$144.00	\$27.00	\$117.00	\$0.00	\$0.00	\$0.00	\$0.00	
		Office Medical Care	\$47.00	\$11.00	\$36.00	\$0.00	\$0.00	\$0.00	\$0.00	
		Office Injections	\$49.00	\$18.77	\$30.23	\$0.00	\$0.00	\$0.00	\$0.00	
		Claim Total:	\$240.00	\$56.77	\$183.23	\$0.00	\$0.00	\$0.00	\$0.00	3,4
	You are responsible for \$0.00									

Notes regarding the claim(s) submitted to us:

- 1 Wellmark provides administrative claims payment services only and does not assume any financial risk or obligaion with respect to claims. (Z110)
- 2 We have settled this claim directly with your provider. (Z195)



CUT THE CLUTTER

- Switch to digital EOBs
- Available on myWellmark
- Quick access to the information you need, when you need it
- Only receive notifications when you have a new EOB to review

myWELLMARK SPEND REPORT



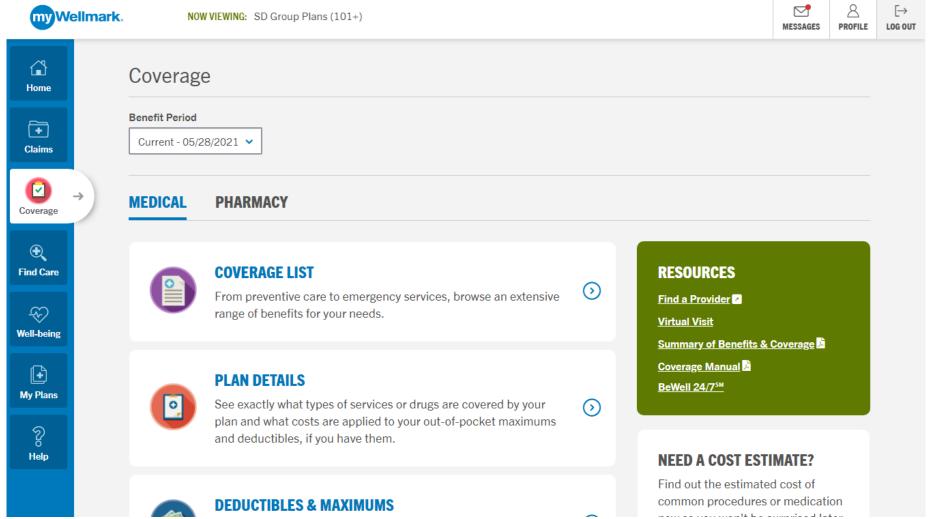
Year to Date Report

Plan Member Name: Mary Smith Plan Member Number: W01234567

Run Date: Date of Service:

PATIENT Health Care Provider	First Date of Service	Claim Number	Amount Charged	Amount Allowed	Network Savings	Amount Paid by Health Plan	Other Insurance	Date Paid	Your Deductible	Your Copayment	Your Coinsurance	Your Amt Not Covered	Amount You Owe
MARY SMITH													
Dr Mark Christ Pothitaki	03/13/2020	125- 172123456	\$85.00	\$0.00	\$0.00	\$55.04	\$0.00	04/25/2018	\$0.00	\$0.00	\$0.00	\$0.00	\$13.76
Dr Mark Christ Pothitaki	03/23/2020	125- 171234505	\$186.00	\$0.00	\$0.00	\$45.60	\$0.00	04/14/2018	\$0.00	\$0.00	\$0.00	\$0.00	\$140.40
Rashid Drug	03/02/2020	600412345600	\$56.58	\$0.00	\$54.90	\$0.00	\$0.00	03/15/2018	\$0.00	\$1.68	\$0.00	\$0.00	\$1.68
International Eyecare Center, Inc	02/20/2020	700512345700	\$307.73	\$0.00	\$0.00	\$43.45	\$170.31	03/03/2018	\$0.00	\$0.00	\$0.00	\$0.00	\$78.50

myWELLMARK COVERAGE



- Coverage by service
- Plan information
- Accumulations
- Copays and Coinsurance
- Benefits used

myWELLMARK FIND CARE



NOW VIEWING: SD Group Plans (101+)





















Find Care

NEED QUICK ANSWERS? Call 844-84-BEWELL (239355)



Health questions can arise no matter the time of day. From your child's earache to side effects from a new medication, BeWell 24/7 can help. Call day or night to get answers from real health care professionals and put your mind at ease.

LEARN MORE ABOUT BEWELL 24/7

NEED A COST ESTIMATE?

Find out the estimated cost of common procedures or medication now so you won't be surprised later.

MEDICAL COSTS 🗷

DRUG COSTS 🛂

INSURANCE COST BASICS

SEARCH FOR A PROVIDER

Choose an option below to find a provider or service. You can also try searching outside your network.



FIND A PROVIDER 🔼



FIND A FACILITY 2



FIND A PHARMACY 2

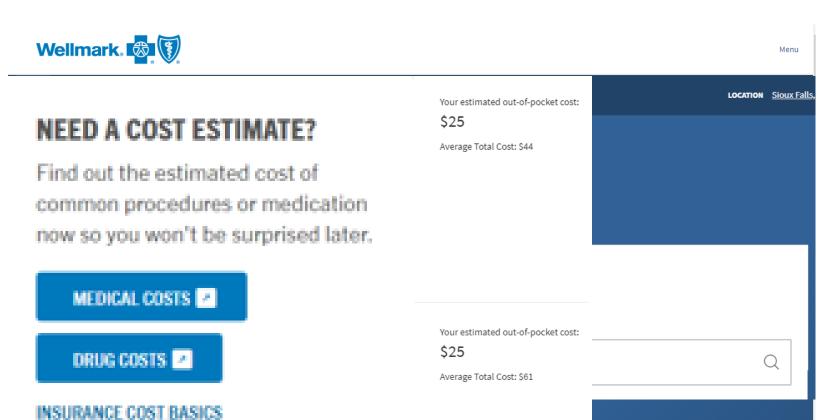
VIRTUAL VISIT o

Just download the Doctor On Demand® app for convenient access to board-certified doctors and therapists over video. That's right, you don't even have to leave home or work.

Connect 24/7 using your smartphone or tablet to get:

COST ESTIMATE

Call for Office Hours Accepting new patients



- Estimate your cost
- Type of service
- Change location
- Refine search

DOCTOR ON DEMAND

Visit a doctor on your smartphone, tablet or computer from virtually anywhere!

It's
Convenient,
Easy, and
your Benefits
Apply
Automatically!

- Download the Doctor on Demand App or visit DoctorOnDemand.com
- Have your Wellmark member ID
- Get treatment for medical and mental health
- Visit cost is listed once insurance is verified electronically



myWELLMARK WELL-BEING



NOW VIEWING: SD Group Plans (101+)



















NEED QUICK ANSWERS? Call 844-84-BEWELL (239355)



Health questions can arise no matter the time of day. From your child's earache to side effects from a new medication, BeWell 24/7 can help. Call day or night to get answers from real health care professionals and put your mind at ease.

LEARN MORE ABOUT BEWELL 24/7

PREGNANCY SUPPORT PROGRAM

Wellmark is here for you and your baby. Let us help by:



- · Providing educational materials based on your
- · Helping you understand if you or your baby are at
- Being available to answer questions whenever you have them
- Checking in regularly throughout your pregnancy and after your baby is born

LEARN MORE

WELLNESS ON-THE-GO

Track your health data in one spot and get easy access to your wellness center with the Wellness At Your Side mobile app. Connection code: WELLMARK





POWERED BY WebMD

MEMBER DISCOUNTS

Savings are just a click away with Blue365®. As a Wellmark member. you have exclusive access to deals and discounts to help you save money on things like:

- Gym memberships
- · Fitness gear and activity trackers
- Healthy eating options

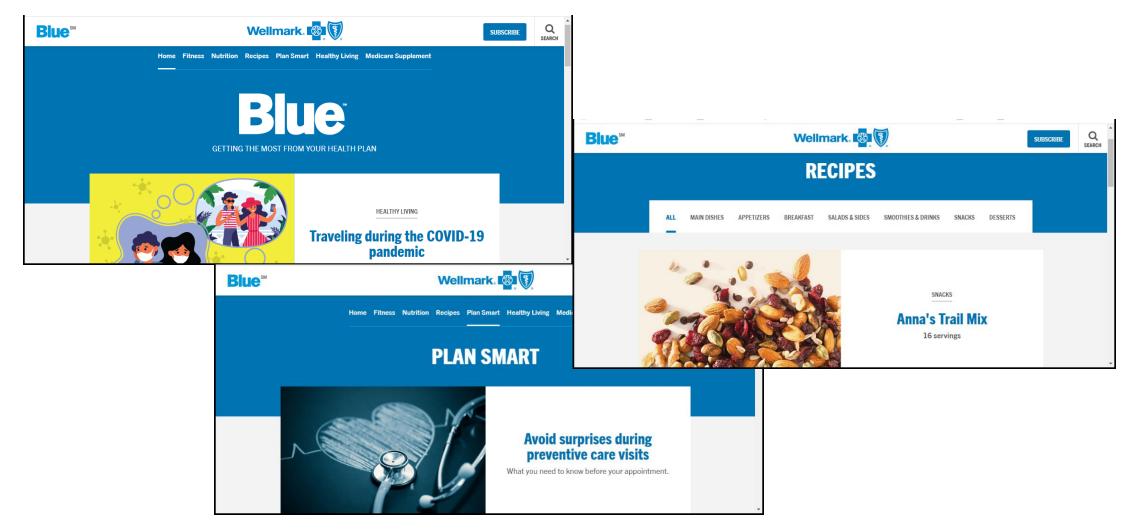
- Pregnancy Assessment
- Count The Kicks
- Text4Baby

BeWell 24/7[™] 844-84-BeWell

It's so much more than a nurse line. It's real help from real people 24/7

- **HEALTH ADVOCACY** Get personalized help coordinating care, locating specialists, scheduling home-care services, transferring medical records and more
- **NURSE SUPPORT** Having side effects from a new drug? Want to better understand a diagnosis? A registered nurse can provide trusted insight and recommend next steps.
- **CARE NAVIGATION** Receive information from health professionals who can help you better understand your health condition and learn more about how Wellmark can help.

BLUE HEALTH AND WELLNESS ONLINE CONTENT



BLUE365

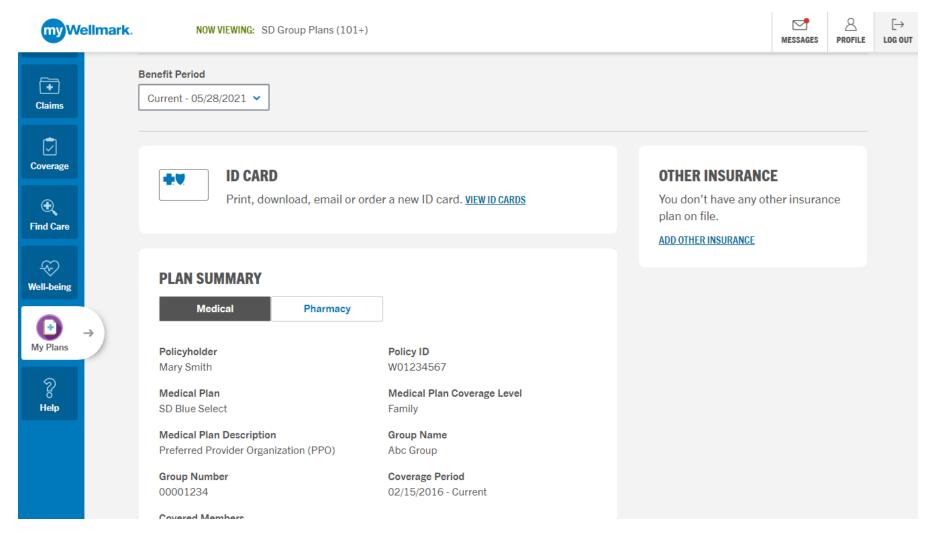


As a Wellmark member, you can take advantage of discounts and savings on fitness equipment, organic foods, and your favorite health and wellness brands, along with much more through Blue 365.

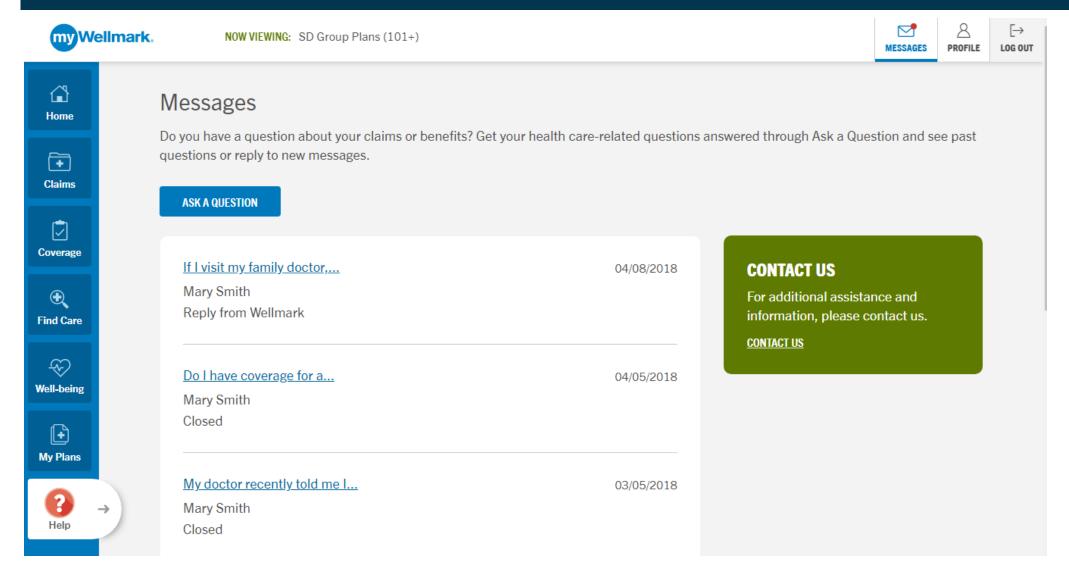
Registration is simple, and the exclusive deals come right to your inbox.

Sign up at Wellmark.com/Blue365

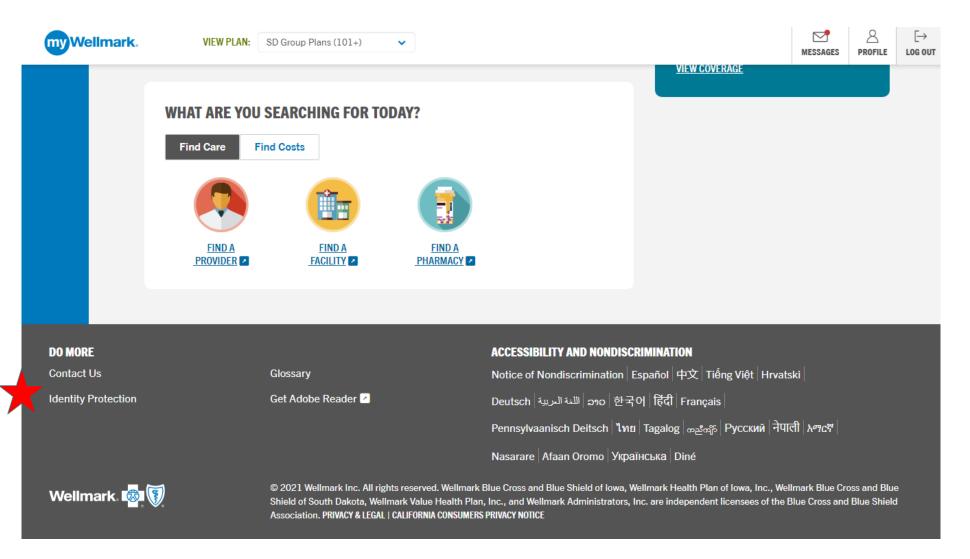
myWELLMARK MY PLANS



myWELLMARK - HELP



myWELLMARK IDENTITY PROTECTION



FREE IDENTITY THEFT PROTECTION - IDX

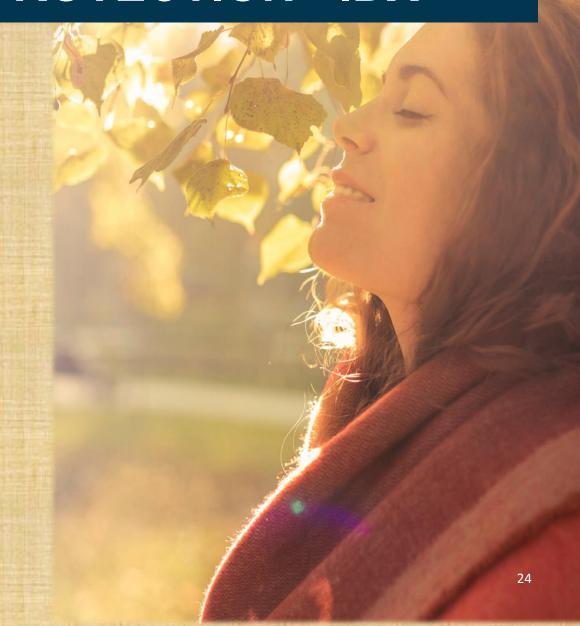
COMPREHENSIVE PROTECTION AT NO ADDITIONAL COST

Wellmark Member Plan

The key to complete identity coverage is a multidimensional approach. We cover all types of identity theft by proactively monitoring, instantly alerting you of any suspicious activity, and working closely with you to restore your identity if needed.

- Dark Web CyberScan Monitoring
- Credit Monitoring
- Unlimited Advice from Trained Experts
- Fully-Managed, U.S. Based Identity Recovery
- \$1 Million Identity Theft Insurance
- ✓ 100% Recovery Guarantee

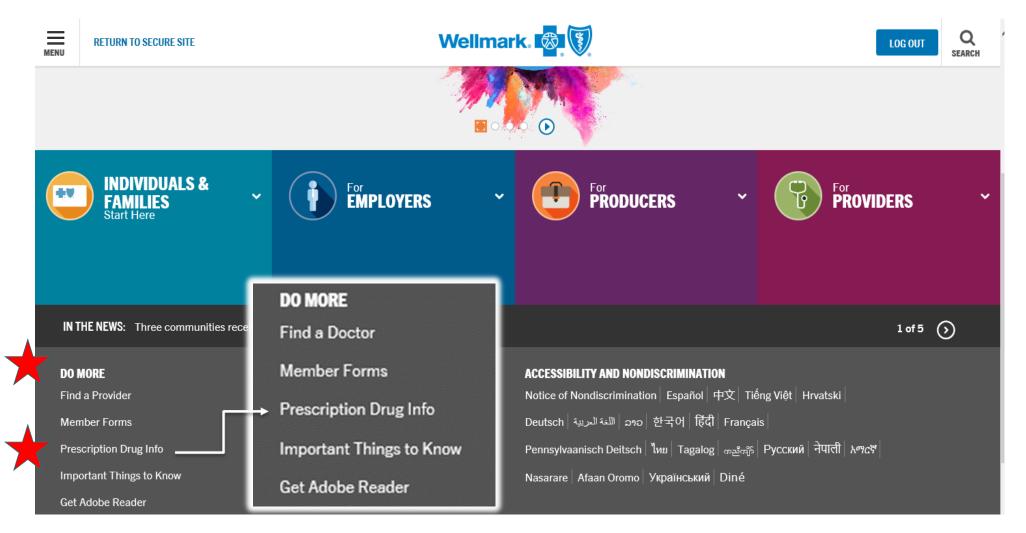
Enroll



4. PRESCRIPTION DRUGS

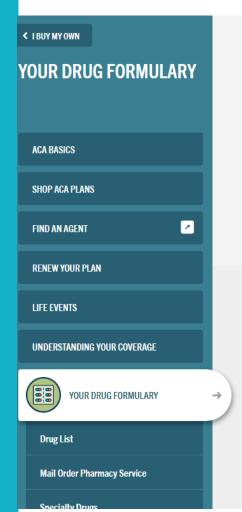


WELLMARK FORMULARY





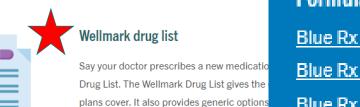
KNOW YOUR FORMULARY



PRESCRIPTION DRUG INFORMATION

Like many Americans, you may make regular trips to the pharmacy and take medication daily. We know those refills can really add up. That's why we want to help you understand how to maximize your prescription drug benefits to help save you time and money.

LOCATE A PHARMACY



Formularies

Blue Rx Basic P

Blue Rx Complete P

Blue Rx Essentials

Blue Rx Preferred

Blue Rx Value

Blue Rx Value Plus P

BlueSimplicitysM Rx ■

efore you commit. Your go-to resource is the Wellmark zation is required for all the prescription drugs our







SEARCH WELLMARK DRUG LIST



Drug Name Search

Enter a drug name to begin

By Therapeutic Class

Please select a therapy subclass to continue

Α

ANALGESICS

NONSTEROIDAL ANTI-INFLAMMATORY DRUGS

OPIOID ANALGESICS, LONG-ACTING

OPIOID ANALGESICS, SHORT-ACTING

ANESTHETICS

LOCAL ANESTHETICS

ANTI-ADDICTION/SUBSTANCE ABUSE TREATMENT AGENTS

ALCOHOL DETERRENTS/ANTI-CRAVING

OPIOID DEPENDENCE TREATMENTS

OPIOID REVERSAL AGENTS

SMOKING CESSATION AGENTS

Blue Rx Value Plus™

Welcome

We cover both brand name drugs and generic drugs. Generic drugs have the same active-ingredient formula as a brand name drug. Generic drugs usually cost less than brand name drugs and are rated by the Food and Drug Administration (FDA) to be as safe and effective as brand name drugs. Members may be required to pay more for a prescription when a brand name product is dispensed.

What is a Drug List?

A formulary drug list is a list of drugs covered under your pharmacy benefit and developed to serve as a guide for physicians, pharmacists, healthcare professionals and members in t selection of cost-effective drug therapy. The formulary does not define benefit coverage and limitations. Many members have specific benefit inclusions, exclusions, copayments or a lof coverage, which are not reflected in the formulary. Members should contact their Plan Sponsor or Wellmark Customer Service at the number on the back of their ID card if they have questions regarding their coverage.

	Tier Designation					
	Tier 1	Tier 2	Tier 3	Tier 4		
Blue Rx Complete 4 Tier	Tier 1	Tier 2	Tier 3	Tier 4		
Blue Rx Complete 3 Tier	Tier 1	Tier 2	Tier 3 and Tier 4 combined			
Blue Rx Complete 2 Tier	Tier 1 Tier 2, Tier 3, and Tier 4 combined					
Blue Rx Complete 1 Tier	Tier 1, Tier 2, Tier 3, and Tier 4 combined					

Printable Files

TIERING









NF - Non-Formulary







- PHARMACY DURABLE MEDICAL EOUIPMENT

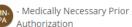
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Legend





EDITS





Quantity Limit



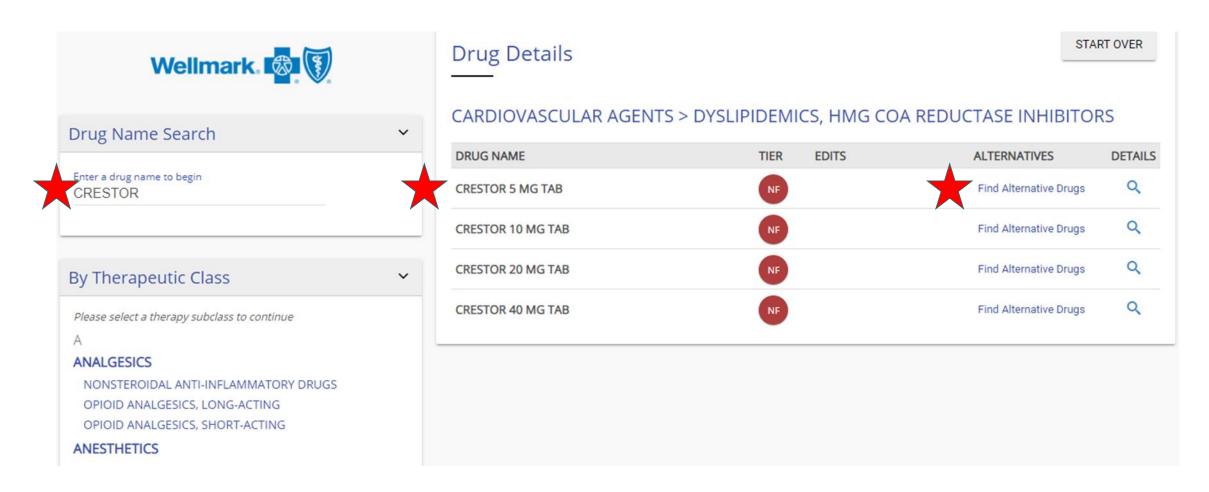




Brand Names generic names

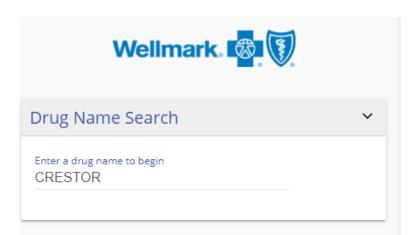


USING THE DRUG SEARCH TOOL





ALTERNATIVES ARE...





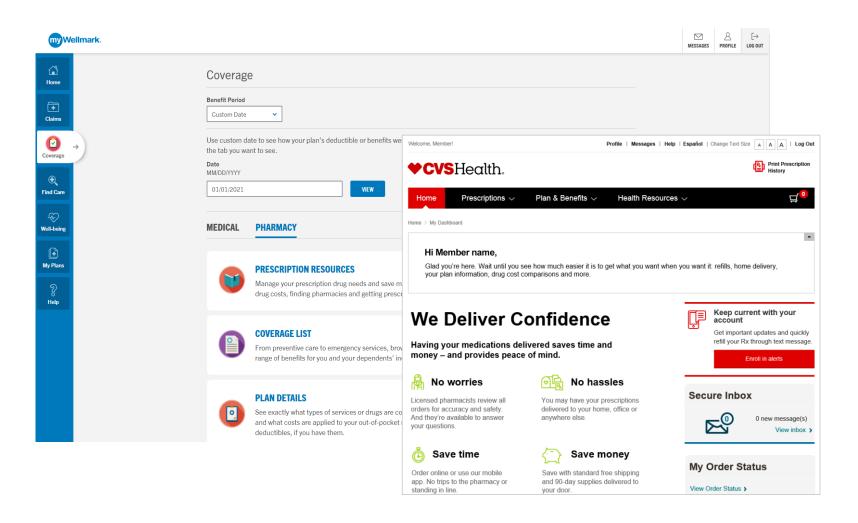
BACK TO DRUG LIST START OVER Alternative Drugs SELECTED DRUG DRUG NAME THERAPY CATEGORY/CLASS TIER LIMITS & RESTRICTIONS CARDIOVASCULAR AGENTS → DYSLIPIDEMICS, HMG COA REDUCTASE NF **CRESTOR 5 MG TAB** INHIBITORS EQUIVALENT DRUG(S) DRUG NAME THERAPY CATEGORY/CLASS TIER LIMITS & RESTRICTIONS CARDIOVASCULAR AGENTS Preventive rosuvastatin calcium 5 mg tab → DYSLIPIDEMICS, HMG COA REDUCTASE INHIBITORS ALTERNATIVE DRUG(S)

DRUG NAME	THERAPY CATEGORY/CLASS	TIER	LIMITS & RESTRICTIONS
atorvastatin calcium 10 mg tab	CARDIOVASCULAR AGENTS → DYSLIPIDEMICS, HMG COA REDUCTASE INHIBITORS	TI	Pv Preventive
atorvastatin calcium 20 mg tab	CARDIOVASCULAR AGENTS → DYSLIPIDEMICS, HMG COA REDUCTASE INHIBITORS	TI	PV Preventive

PHARMACY TOOLS

Save and make smart decisions

- Check drug cost
- Track your drug costs
- Locate a pharmacy
- Check drug interactions
- Enroll in mail order and **CVS Specialty**



CHECK DRUG COST



Check drug costs based on your benefits



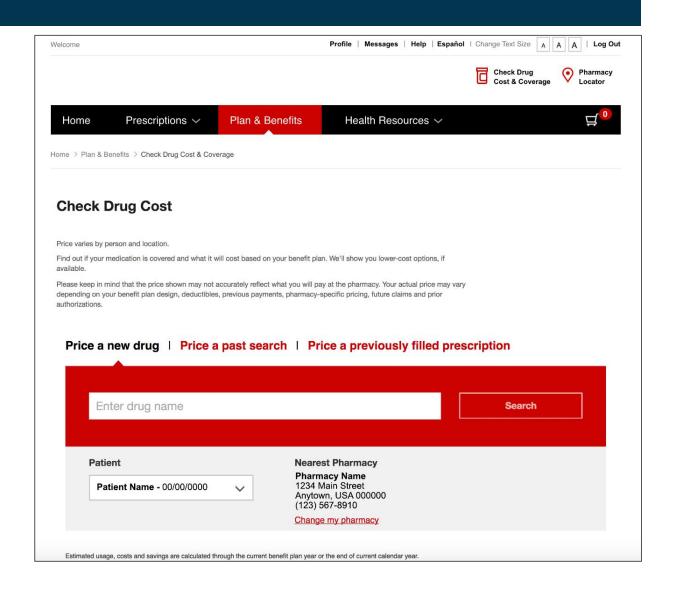
Identify lower-cost options



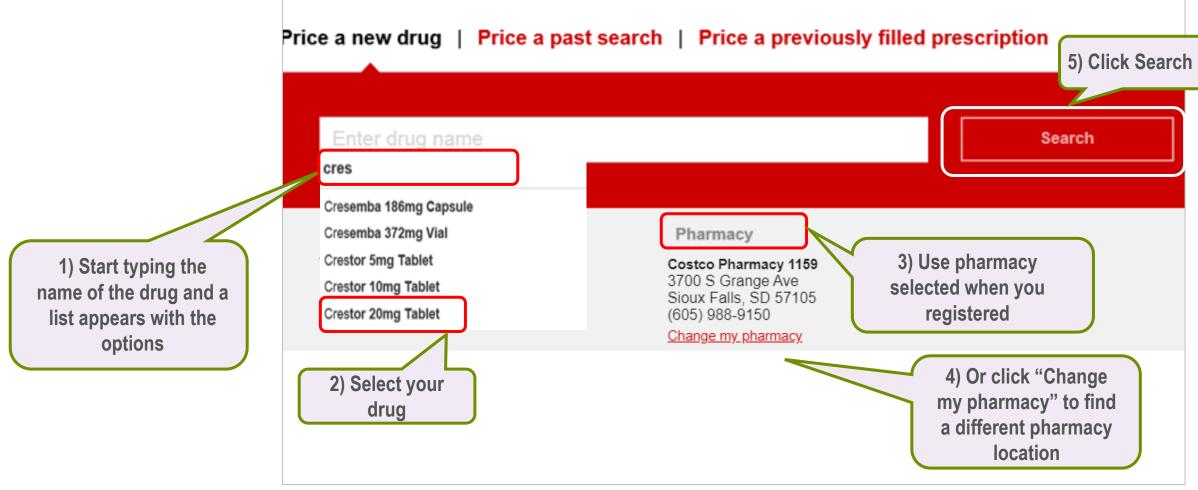
See comparisons between generic and brand name drugs



Compare costs between pharmacies and maintenance mail order options



DRUG COST SEARCH



DRUG COST SEARCH

You searched for: Crestor 20mg Tablet • Rosuvastatin Calcium 20mg Tablet • Brand (1) Generic 🚹 Save money with the generic equivalent 90-day supply \$679.76 Mail service 90 tablets for 3 months (\$226.59 per month) for 3 months (\$3.33 per month) See details See details You pay 94% of the cost. You pay 19% of the cost. Your Plan pays \$43.44 / 3 months Your Plan pays \$43.44 / 3 months Request a New Prescription Request a New Prescription 30-day supply \$243.14 \$5.00 Store pickup 30 tablets Costco Pharmacy 1159 for 1 month for 1 month 3700 S Grange Ave See details See details Sioux Falls,SD (605) 988-9150 You pay 93% of the cost. You pay 21% of the cost.

Your Plan pays \$19.27 / 1 month

Talk to your doctor about requesting this dosage

Edit

Your Plan pays \$19.27 / 1 month

Talk to your doctor about requesting this dosage

Crestor has a generic equivalent, Rosuvastatin Calcium, which saves you and the plan money.

QUESTIONS?



Wellmark Blue Cross and Blue Shield of Iowa, Wellmark Health Plan of Iowa, Inc., Wellmark Value Health Plan, Inc. and Wellmark Blue Cross and Blue Shield of South Dakota are independent licensees of the Blue Cross and Blue Shield Association.

Blue Cross®, Blue Shield® and the Cross® and Shield® symbols are registered marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans. Wellmark® is a registered mark of Wellmark, Inc.

Confidential and proprietary.

THANK YOU



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